



# Jackson Hole Fire/EMS Operations Manual

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Title: **Standing Order: #7  
Communication Failure**  
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## STANDING ORDER #7 Medical Control Communication Failure

### ALL PROVIDERS

- In the situation where radio contact is not possible given the location of the call, weather, or terrain features, the EMT shall provide life saving medications or procedures to the level of the certification of the EMS as outlined below and make radio contact as soon as technically possible.

#### ADULT

#### EMT-BASIC PROVIDER

- Follow as above.

#### PEDIATRIC

#### EMT-BASIC PROVIDER

- Follow as above.

#### EMT-INTERMEDIATE PROVIDER

- In the event of communication failure with medical control proceed with medical protocols as trained to level of certification. Contact medical control as soon as possible.
- Voice orders are authorized by medical director in these situations.
- Document situation on incident report and notify medical director after incident.

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